

## Our infection prevention measures (As of June 2020)

As the effects of COVID-19 continue to affect our daily lives, we are taking various measures to ensure the safety and security of our customers and employees. We would like to express our sincere gratitude for your cooperation in our efforts. All of our staff will do our utmost to make your stay safe, comfortable and even more wonderful.

### 1. The infection prevention measures in our hotel

- We ask for your cooperation in keeping safe distancing so as to ensure each guest has sufficient personal space.
- The number of people who can use the Public Bath is limited.
- The number of people who can use the Smoking Booth is limited.
- A transparent partition board is installed at the Front Desk.
- Hand sanitizer has been placed in various places including the hotel entrance.
- The areas that are touched by many people (e.g. elevator buttons, doorknobs, room keys, writing instruments, etc.) are sprayed and wiped down with a highly concentrated alcohol disinfectant solution.
- We have suspended use of the hand dryer in the restroom and installed disposable paper towels.
- When dishes are being served buffet style, we will request that disposable vinyl gloves be worn and we will increase the frequency common items such as tongs are switched out.
- We have made arrangements for reducing the number of tables and chairs of breakfast restaurant so that there is more space in between guests.
- The ventilation is carried out using air conditioning equipment.

### 2. The measures are being taken with regard to employee hygiene and infection prevention

- We check the physical condition of employees by measuring their daily temperature and filling out a company-specified "health check sheet."
- Employees wear a mask while commuting to work and while performing their duties.

### 3. The requests for our customers

- Please refrain from using our hotel, if you are not feeling well.
- If you have a fever, respiratory symptoms, or severe fatigue etc. during your stay, please call the front desk immediately.
- Our guests are strictly enforcing wearing a mask in public area, frequent hand washing, gargling and hand disinfection during their stay.

We appreciate your cooperation, and hope you have a pleasant and relaxing time at our hotel.